



# HELLAGROLIP S.A.



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## QUALITY POLICY

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The Quality Policy of HELLAGROLIP S.A. is an elemental key of the Company's Strategy Planning. The Quality Management System of HELLAGROLIP S.A. follows the International Standard ISO-9001:2015, which aims to constantly improve the quality of our company's sales services and is developing on a daily basis in the context of new technological improvements that are imposed by the trends of the market.

The main objective of HELLAGROLIP S.A. is:

- ✚ **The design, production by delegation and marketing of chemical products with high added value**, in a secure and creative working environment, in full compliance with the requirements of the Customers, with respect to legislative and regulatory requirements for the production and distribution of such products in Greece, European Union or any other State, while respecting the principles of Safety and Environmental Protection.
- ✚ The **complete and permanent satisfaction** of our customers.
- ✚ The **continuous improvement of the quality** of our products and services
- ✚ The diffusion and consolidation of our Quality Philosophy throughout the whole range of our Company's activities.

To achieve these goals HELLAGROLIP S.A. provides:

- ✚ Employees with high level of education,
- ✚ Excellent organized administration and hierarchy,
- ✚ Extensive sales network that offers support services with high expertise
- ✚ Sets quality objectives and regularly reviews the results of progress

The Administration of HELLAGROLIP S.A. commits:

- ✚ To allocate all necessary required resources.
- ✚ To communicate the quality policy to the staff and external partners of the company, so that it can be applied satisfactorily.
- ✚ To encourage its staff and the external partners to actively participate in the implementation of the Quality Management System.
- ✚ In the continuing effort to improve services and to continuously cover and forecast any requirements.
- ✚ Identify whether climate change is an issue linked to its own processes and/or the processes of its stakeholders.
- ✚ to support the implementation and continuous improvement of the Quality Management System.

The Administration of HELLAGROLIP S.A. is committed to supporting the implementation in order to meet the applicable requirements and the continuous improvement of the Quality Management System.

The Energy Policy is communicated and implemented by all employees of the company.

Kavala, 24/04/2024

Legal Representative

Tasoula Charilaou